

TURBO

2010-11 TERMS & CONDITIONS OF SALE

46460 Continental Dr.
Chesterfield, MI 48047

Toll Free: 888-2NI-GRIP
Int'l: 586-598-3948
Fax: 586-598-1950
E-mail:
lgdula@turbogrips.com
mgardner@turbogrips.com
jcieslak@turbogrips.com

We're on the Web at
www.turbogrips.com

International Service

Global Services

JoAnne Cieslak
jcieslak@turbogrips.com

Office Hours:
Monday—Friday
8:30 a—5:00 p EST

New International Sales

Lori Tessmar
President of Marketing & Sales
ltessmar@turbogrips.com

Domestic Standard Terms & Conditions of Sale

Payment: All orders billed Visa, MasterCard or Discover. Net 30 terms will only be considered after 6 months and approved credit application is on file. NO Exceptions!

Finance Charge: 20% annual/1.8% monthly all past due invoices. NSF charged \$35.

Credit Hold: All accounts 10 days past due will go on credit hold until account is paid current.

Shipping: Standard UPS Ground service unless otherwise requested. All distributor orders assessed standard \$5 handling fee. Orders placed by 12:00p EST shipped same day.

Distributor Drop Shipments: Add \$8.00 per order.

Returns: Customer must obtain an RA# from our office to avoid penalties. RA# must be clearly marked on the out-

side of all packages. Returns are subject to a 15% restocking fee. Customer responsible for freight charges.

Claims: All claims for shortages or damages must be made within 48 hours of receipt. Contact Customer Support at 888-261-4747. Please have your invoice or packaging slip available.

Refusals or Non-delivery: Subject to freight charges, COD charges and 15% restocking fee.

Standard Packaging: All finger and thumb insert products are packaged in bags of 10. Product premium may be added for less than package quantity.

Lead Times: See Export Terms.

Discounted Pricing

Discounted pricing offered to PBA member pro shops, Extreme Dealers (80% + Turbo insert products) or volume sales with minimum annual sales exceeding \$10,000. All product must be purchased in bag quantity.

Accounts must maintain active PBA Membership, Extreme Dealer requirements and volume sales over 12 month period to receive continued discount pricing. If account fails to meet requirement, discount status may lost for following year/season.



International Export Terms & Conditions of Sale

Payment Terms: All export shipments must be paid prior to ship. Wire transfer, Visa and MasterCard accepted. A 3% transaction fee will be added to all orders of \$2,500 paid by Visa or MasterCard.

Freight Service: UPS service provided. All other services must be specified at time of order. All freight charges are the responsibility of payee (FOB Origin).

Order Processing: Order confirmation verifying product type and quantity will be sent to customer contact within 24 hours of order receipt. Customer must acknowledge and confirm order before order is processed. Orders will NOT be processed without confirmation

receipt.

Service Fee: a 15% adjustment or restocking fee will be assessed on all orders changed and cancelled after confirmation receipt.

Lead Times: Orders of 10,000 plus finger and thumb insert products require a minimum lead time of 6 weeks. This may vary due to seasonal order peaks or other special promotions.

Claims: All claims for shortages or damages must be made within 48 hours of receipt to receive credit.



Bank Wire Information:

Flagstar Bank

34680 23 Mile Rd.

Chesterfield, MI 48047

Phone: 586-716-5074

Fax: 586-716-7558

Acct Name: 2-N-1 Grips, Inc.

Acct #: 583478625

Routing #272471852

Payee may be responsible for added costs incurred with transfer payments.

Standard UPS Ground Service used for all shipments within Continental US; billed at UPS Published Rates.

Express Air Services

Next Day	Add \$35 to Ground
2nd Day	Add \$25 to Ground
3 Day Select	Add \$15 to Ground

FREE Shipping Over \$500; US Domestic Orders Only. Express Air Service billed additional.

For Delivery to Hawaii, Alaska, Canada or other international destinations, please call for quote. Parcel insurance included in all freight. Orders over \$500 will be charged standard \$2.50 handling and parcel insurance ONLY.